

ΠΡΑΧΤΟ ΑΠΟΤΑΣΙΣ
ΚΑΤΑΤΗ
02/01/2020

Θέμα Appreciation and Gratitude to the Entire Staff of Agios Andreas Hospital of Patras
Αποστολέας [REDACTED]
Παραλήπτης <gryppoliti@agandreashosp.gr>
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24/02-01-2020

To the Administration of The General Hospital of Patras " Agios Andreas"
For Gratitude and Appreciation to the:
Surgical Department for Dr Georgios D. Zacharis
AND

Department of Orthopedics & Trauma for:
Orthopedic Consultant Dr. Andreas Baikousis
And to the Entire Staff of both Departments

Dear Sirs:

On behalf of myself [REDACTED] and my husband [REDACTED]
we would like to share our experience while admitted to the General Hospital
of Patras "Agios Andreas" during the month of July 2019.

On July 4, 2019, we arrived in Athens Greece, traveling from Our Home in New
York City. We rented a car from the airport.

We were driving to our Village Of Perista, Nafpaktias on this day to begin our
yearly summer vacation. On our way up the mountain, we were in a horrific car
accident .

We were transported by ambulance to the General Hospital of Patras, Agios
Andreas. It was determined that we both sustained multiple injuries and had to
be admitted. Theodore underwent Spinal Surgery by the
Surgeon Dr. Andreas Baikousis. I was diagnosed with a fractured Sternum and
high elevation of Blood Sugar. I was being treated by Dr. Georgios D. Zacharis.
We want to extent our utmost gratitude and appreciation of how well we both
were treated by these two doctors, and by the nurses and medical staff on call
while we were in hospital. We were both treated with respect and compassion
and kindness. The medical staff and doctors were sympathetic and very
understanding of the trauma that this accident caused us. They did everything
possible to make us as comfortable as possible. We were given top medical
attention. Most of all we want to praise and give recognition to the Surgeon Dr.
Andreas Baikousis who performed Theodore's spinal surgery. He was 100% on
top of every detail of this procedure. He informed Teddy of every step before
and after surgery. He was available for any concerns or questions Theodore
had after surgery. Also my doctor, Dr. Georgios D. Zacharis guided me through

the process of the healing of my Sternum and all that needed to be done to regulate my blood sugar/glucose levels. He was very pleasant, sympathetic and very professional.

When we were discharged from hospital, I (Helen) was recommended to see another Diabetic Specialist in Nafpaktos. His name is Dr. Thanasis Kiouisis. An excellent, caring and very pleasant doctor!! Theodore was under Dr. Baikousis care until the day we left Greece for home. We thank both of you!!

In conclusion, Theodore and I want to express our appreciation and want to thank everyone.

We need the Administration of Agios Andreas Hospital to know that Dr. Baikousis and Dr. Zacharis must be acknowledged and recognized for their professionalism, and Expertise in their field of medicine.

With sincerest wishes for a Prosperous and Happy New Year 2020 to all of the Staff!!

[Redacted] and [Redacted]